



Housing Authority of the City of Los Angeles

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Housing Authority Wins Awards for Job Training

LOS ANGELES – The Housing Authority of the City of Los Angeles (HACLA) is recognized with two Awards for providing job training and development at its Worksource Portals. For the second year, HACLA is the recipient of The Los Angeles Worksource Investment Board's (WIB) Four Star Award. It is the highest award an agency can receive under the Workforce Investment Act (WIA). The HACLA was also recognized for performance excellence by the California Awards for Performance Excellence (CAPE) for its management of the Worksource Portals.

For 20 years, HACLA has provided job training to thousands of residents at 14 of its public housing developments, helping lead residents to a path of self-sufficiency. HACLA has more than a 95% success rate helping residents gain employment after completion of the program. Graduates have found either full-time or part-time employment, some as nursing assistants, truck drivers, warehouse workers and oil refinery technicians.

“We are honored that this agency’s efforts to help facilitate the job search process for our residents continues to be recognized,” said Rudolf C. Montiel, President and CEO of HACLA. “Our Resident Services Unit works hard to provide opportunities for residents who want to become productive members of society.”

The program offers pre-employment, work maturity, job search and resume assistance, as well as supportive services such as child care and tuition payments; shoes and clothing are also provided for residents to help them look their best on their job interview day.

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HACLA is one of 33 organizations to receive the CAPE award. The award program recognizes organizations that demonstrate superior performance in seven key business areas including leadership, strategic planning, customer and market focus, measurement and knowledge management, human resources, process management and business results.

Tracy Barron, Chair of the CAPE Council applauded this year's winners. "The excellence journey is not easy. The commitment of these organizations to the Baldrige criteria is a testament to their dedication to their customers, students, patients, employees and communities. They are truly leaders in their industries."

Housing Authority's Worksource portals are located in Jordan Downs, Imperial Courts and Nickerson Gardens public housing developments.

The CAPE Award recipients will be honored at the 16th Annual Best Practices and Awards Conference, to be held on Friday, March 19, 2010, at Newport Beach Marriott.

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